



Workload-related interviewer characteristics and unit nonresponse in ESS Belgium

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Interviewer workload

- = One project's workload
- + Other projects' workload
- + Other jobs' workload

- + Subjectively experienced burden

Why concerned?

- Availability of time and effort
- Willingness to expend time and effort

The ESS7-BE interviewer workforce

136 interviewers (of 151) with complete data on relevant variables from interviewer survey(s)

- (1) 'all-round' professionals (24%)**
- (2) selective professionals (32%)**
- (3) multiple job holders (27%)**
- (4) retired, and others without additional main economic activity' (16%)**

Subjective dimension: low (33%), middle (33%), high (33%) levels of time pressure

Overall interviewer workload and nonresponse

	Parameter estimates with survey response outcome as dependent variable		
	Contact	Cooperation, given contact	Nonresponse
Interviewer group (ref. = Selective professional)			
All-round professional	0.40	-0.19	0.02
Multiple job holder	0.97 **	-0.42 **	-0.24
Retired and other	0.86 *	-0.55 **	0.16
Time burden (ref. = Middle)			
Low	-0.51 *	0.08	0.03
High	-0.74 **	-0.18	0.43 **

Conclusion

Relevance of *overall* interviewer workload

A trade-off between establishing contact and gaining cooperation...

Relevance of subjectively experienced burden

At least for establishing contact...

Restricting interviewer workload (in the narrow sense, in a broader sense)?

Capturing interviewers' involvement in other survey projects?